


MEMORANDUM

June 24, 2010

To: All Local Chairmen -- CSXT

CY: Membership c/o LC

From: John Hancock, General Chairman 

RE: ED CLAIMS

Please note June 22, 2010 letter from CSXT concerning our complaint of the wholesale declination of "ED" claims. As you are aware, we have discussed this issue with CSXT, and resolved the automatic declination. Please note that CSXT has found approximately 400 claims in the automatic decline status. They have made a secondary review of 50% of those complaints and furnished us the results on which you have been copied. CSXT notes that the remaining 50% will be completed the week of June 21st, and the results will be released to our office next week. It is important to note that approximately 80% of these 400 claims were paid during the review.

Based on the foregoing, our expectations from the meeting have been met. I will consider the matter closed. Please advise if we experience additional wholesale cuts of claims concerning ED or any other type of claims. Again, it would be necessary to remind our membership that they are required to properly complete the qualifying requirements on the ED claims.

Cy: Randy Pullen, GC
JR Townsend, GC
Robert Kerley, Vice President, UTU

Johnsletters/ALLC2010/ED claims



Myron W. Becker
Director-Labor Relations

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File:6027-04:SCL

June 22, 2010

John C. Hancock, General Chairman
United Transportation Union- SCL
3560 Cardinal Point Drive
Suite 104
Jacksonville, FL 32257

Dear Sir:

This refers to your letter of May 20, 2010 concerning the agreed to EOT matrix and constructive code ED and the concern you have with the handling by Mr. Byers and his payroll claims group since late April 2010.

Due to your concerns we scheduled a meeting on May 24, 2010 with you, Mr. Byers, Mr. Ingoldsby and my staff to review the situation of the ED type claims in accordance with the agreed to Matrix. At that point we all agreed to get the process back on line and my group would review and clean up the backlog of declined claims.

Upon research we found approximately 400 claims in declined status and to date we have completed 50% of the review and furnished you the results. The balance of the claims will be completed the week of June 21, 2010 and the results will be released to your office the following week. Note that about 80% of the claims were paid during the review.

At this point the process, training and back log of claims is resolved and all of our expectations from the meeting have been met.

Please let this office know if any additional issues should arise from this point on.

Yours truly,

A handwritten signature in black ink, appearing to read "Myron Becker", written over a horizontal line.

Myron Becker,
Director, Labor Relations

CC: Al McCombs – for file and add to list
D. W. Ingoldsby – as info, you may want to share with Mr. Crable since he was copied on the May 20, 2010 letter.

JWT 6-22-2010